

NEED A REFUND? NO PROBLEM



ORDER #

INVOICE #

ORDER DATE

Please identify the item(s) you wish to refund/exchange and the reason below...

ITEM NAME	QTY	SIZE	REFUND	EXCHANGE	NEW SIZE	COLOUR	REASON CODE	REASON FOR RETURN CODE
								1. DOESN'T FIT PROPERLY 2. DOESN'T SUIT ME 3. ORDERED SEVERAL 4. NOT AS PICTURED/ DESCRIBED 5. WRONG ITEM RECEIVED 6. OTHER – PLEASE GIVE DETAILS BELOW
OTHER REASON FOR RETURN:								

You have **14 Days** from receiving your order to return any items, providing they are in their original condition, unworn and unwashed. All items should be returned with the original tags, labels and packaging.

1. Complete your **order number, invoice number** and **order date**
2. **List the item(s)** you wish to return, clarifying **refund or exchange**
3. Insert your **reason for return code**, or ensure the **exchange section** is complete
4. Returns can take up to 21 working days to get back to us. It is very important to **enclose this form with your parcel** to enable us to process your return within 24 hours of receipt.

Please **retain a proof of postage** until we have confirmed your refund has been processed.

RETURNS ADDRESS:

Returns @
 A-Z Wedding Services
 26 High Street
 Stourport-on-Severn
 Worcestershire
 United Kingdom
 DY13 8BJ

For full terms and conditions please visit www.a-zweddingsdirect.co.uk/delivery-details
 Need help? Contact us at enquiries@a-zweddingservices.co.uk, **01299 879888**